



tandem health

Changing Healthcare, Enriching Lives



2025 Annual Report

Tandem Health is a Federally Qualified Health Center (FQHC) and a Health Center Program grantee under 42 U.S.C. §254b. Tandem Health is also a deemed Public Health Service employee under 42 U.S.C. §233(g)-(n), providing Federal Tort Claims Act (FTCA) coverage. This annual report includes information from multiple reporting periods to align with Tandem Health's fiscal year (October 1–September 30), federal grant year (March 1–February 28), and required federal reporting calendar year (January 1–December 31).

A Message from the CEO



Annie Brown, MHA, BSN
Chief Executive Officer

Dear Friends,

At Tandem Health, progress is defined by the meaningful difference we make in the lives of those we serve. As I reflect on 2025, I am deeply grateful for the dedication of our team and proud of the organizational achievements that expanded access and strengthened our ability to care for our patients and local communities.

When I became CEO more than two decades ago, Tandem Health—then known as Sumter Family Health Center—had 27 employees. Today, more than 250 team members deliver comprehensive medical, dental, behavioral health, pharmacy, and enabling services across Sumter and surrounding communities. While our scope and scale have grown significantly, our purpose remains unchanged: improving the health and well-being of those we serve.

Healthcare continues to evolve at an unprecedented pace. Community Health Centers like Tandem Health face workforce shortages, mounting financial pressures, increasing regulatory complexity, and growing demand for accessible, affordable care. Navigating these challenges requires discipline, adaptability, and an unwavering commitment to protecting access to care and sustaining our mission.

Meaningful success is never achieved alone. I am fortunate to work alongside dedicated physicians and advanced practice providers, compassionate team members, engaged community partners, and an exceptional Executive Leadership Team and Board of Directors. Their expertise, resilience, and shared commitment to excellence are essential to our continued progress and impact.

In 2025, Tandem Health served 18,929 unique patients through more than 70,000 visits. We experienced growth in medical and dental services, expanded access to care, and improved outcomes for patients managing chronic conditions such as hypertension and diabetes. We also delivered greater value, with an average cost per visit of \$475.91 and an average annual cost per patient of \$1,760.91—a 4.6% decrease from the previous year.

Our integrated pharmacy programs help patients obtain affordable medications and the support needed to manage their health. By coordinating pharmacy services with primary care, behavioral health, and other clinical services, we reduce barriers, improve medication adherence, strengthen continuity of care, and achieve better outcomes.

Tandem Health is a private, nonprofit organization—not a government-run healthcare system. Although we participate in the federally supported Health Center Program, our Section 330 grant from the Health Resources and Services Administration represents approximately 8% of our annual operating revenue. Most of our funding is generated through healthcare services provided to a diverse patient population, including people with private insurance, Medicare, Medicaid, TRICARE, and those who are uninsured or underinsured. In 2025, 40% of our patients were privately insured.

Tandem Health is governed by a local Board of Directors, the majority of whom are patients of our organization. This unique structure keeps the voices, experiences, and needs of those we serve at the center of our decisions and strategic direction.

As a mission-driven nonprofit, every dollar we earn or receive is reinvested in the people, programs, technology, facilities, and partnerships that expand access, improve the patient experience, and strengthen community health.

Healthcare will continue to change, but our commitment to our patients and communities will not. We will continue finding new ways to expand access, advance quality, and ensure every individual who walks through our doors receives the care they deserve.

Thank you to our patients, employees, partners, supporters, and community members for the trust you place in Tandem Health.

With gratitude,



Annie Brown, MHA, BSN
Chief Executive Officer

Executive Leadership Team

Guiding Tandem Health's mission, vision and commitment to our community.



Annie Brown, MHA, BSN
Chief Executive Officer

Annie brings more than 27 years of healthcare experience to Tandem Health and has served as CEO since 2003. She provides strategic leadership focused on expanding access to high-quality, patient-centered care.



Allison Shuler, RN, MSN
Vice President Clinical Operations

Allison brings more than 30 years of experience to Tandem Health. She earned nursing degrees from the MUSC and Georgia College and has served in pediatric care, leadership, and as an instructor at CCTC.



Curt Ackerman, MPH, MHA
Vice President Business Development

Curt has more than 20 years of healthcare experience. He holds degrees in Public Health and Health Administration and is dedicated to improving healthcare access for Tandem Health's patients and families.



Bhatraphol "Pat" Tingpej, MD
Chief Medical Officer
Infectious Disease Physician

Dr. Tingpej is a specialist in Internal Medicine and Infectious Diseases with nearly 20 years of experience. His expertise includes HIV care, viral hepatitis, infectious diseases, rural health, and advancing health equity.



Marion Richardson, MHA, CHC
Corporate Compliance Officer

Marion has more than 20 years of compliance experience with a background in law, IT, and corporate compliance. She helps ensure Tandem Health maintains the highest standards of integrity, accountability, and patient-centered care.



Marsela Hasa Burton
Human Resources Officer

Marsela serves as Tandem Health's HRO, leading employee engagement, talent development, and organizational effectiveness. She is committed to fostering a positive, mission-driven workplace culture.



Perry Morris
Chief Financial Officer

Perry brings more than 30 years of financial experience and has served as Tandem Health's CFO for five years. His financial leadership supports the organization's mission while ensuring fiscal responsibility.



Jason Gray
Chief Information & Technology Officer

Jason brings 17 years of IT experience and more than 20 years of service in the U.S. Air Force. He leads Tandem Health's technology infrastructure, ensuring secure and reliable systems that support patient care.



David Marple, DDS
Chief Dental Officer

Dr. Marple serves as Tandem Health's CDO. He is committed to expanding access to high-quality dental care while promoting clinical excellence, innovation, and lifelong learning throughout the dental program.



Rob Bailey
Chief Clinical Integration Officer

Rob brings more than 20 years of healthcare experience to Tandem Health. As CCIO, he focuses on strengthening clinical operations, assessing community needs, and improving patient care and access.



Gretchen Beckham, PharmD
Chief Pharmacy Officer

Gretchen Beckham, PharmD, brings more than 17 years of pharmacy experience. She leads Tandem Health's pharmacy services with expertise in HIV medication management, Ryan White programs, and collaborative patient care.

A Letter From Our Board Chair

It is a rarity in this day and age to see an organization prioritizing patient care like Tandem Health does. The unwavering dedication of Tandem Health employees to supporting others through tough financial challenges, health crises, and other circumstances is a testament to this team's exceptional leadership. Their commitment shows that the staff are not just here to do a job but are setting an inspiring example for everyone around them.



Jodi Robbins, B.S., M.A.Ed
Board Chair

In the past five years, Tandem Health has significantly increased its dedication to enhancing the health of Sumter and its neighboring regions, making them better places to live, learn, work, and raise families. The integration of healthcare services into the local school district has positively impacted not only students and their families but also the school staff. The introduction of a mobile unit has prioritized healthcare access in the rural parts of the community, catering to those who may struggle to travel into town for medical services.

The Tandem Health team has prioritized examining the impact of technology on healthcare. The IT Department has achieved significant progress with a new system designed to enhance the safety of both staff and patients. Additionally, the department has played a crucial role in ensuring the security of patient files and the appropriate integration of AI into patient care.

Serving as a consumer board member has heightened my awareness of the necessity for accessible and available pharmacy and healthcare services in Sumter. Tandem Health prioritizes this every day for its patients. The staff at Tandem Health takes great pride in their compassionate efforts, regardless of the circumstances, which have helped the organization achieve national recognition. On behalf of the Board of Directors, we express our gratitude and commend you for your dedication to the communities we serve in Sumter County and beyond.

A handwritten signature in black ink that reads "Jodi Robbins".

Jodi Robbins, B.S., M.A.Ed,
2025 Board Chair



2025 BOARD OF DIRECTORS

Heidi Adler, B.F.A. M.A.T.

Fine Arts Department Head, Retired
National Board Certified Teacher (since 2003)
Sumter High School

Terrance Dupree

Real Estate Associate & Fire Captain, Retired
Sumter Fire Department

Heather Enzor, B.S.

American Forest Management, Inc.
Woodflow Accountant

Tracey Flemming, MD, MBA

ER Physician, Retired
Prisma Health Tuomey Hospital & McLeod Health
Clarendon

Page Hilton, Esq.

Attorney
SC Legislative Council

Linda Jackson, B.A.

Administration/HR Director
Santee-Lynches Regional Council of Governments

Muriel Johnson, Treasurer

U.S. Air Forces Central (AFCENT) Information
Technologist, Retired

Joy Lawson, B.S., MHRM

Real Estate Associate

Jodi Robbins, B.S., M.A.Ed, Chair

Administrative Assistance, Upward Bound
USC Sumter

Selena Smith, B.S., MBA, MSEMS, NREMT

Lieutenant Sumter Fire Department
Clergy, Sumter County

Shakema "Shavon" White, MBA, MSM-HR, SHRM-SCP, Vice-Chair

Vice President of Support Services
Black River Electric Cooperative

Lydia Woods-Johnson

Social Services, Retired

Contessa Wright, MBA, Secretary

Lease Contracting Officer/Realty Specialist
US Department of Agriculture

Did You Know??

Community Health Centers are governed by a patient-majority Board of Directors, meaning that at least 51% of board members are patients of the health center. This requirement helps ensure that the voices of those we serve guide our mission, programs, and services.



FOUNDATION

Tandem Health's story began in 1999 with the founding of Sumter Family Health Center, created to expand access to quality healthcare for the community. In 2003, the organization became a Federally Qualified Health Center (FQHC), establishing a strong foundation for long-term growth and community impact. As the organization evolved, so did its vision. In 2018, Sumter Family Health Center entered a new chapter by rebranding as Tandem Health, adopting a name that reflects the collaborative spirit at the heart of our mission: improving health by working together with our patients, partners, and communities. Today, Tandem Health stands out as one of the region's leading community health organizations, continuing to grow, innovate, and serve.

~ Plus ~



MISSION

Tandem Health is a community-owned organization dedicated to building healthy communities by providing quality health care that is affordable and accessible with compassion and dignity for all people.

~ Plus ~



VISION

Your trusted community partner for a healthier tomorrow.

~ Equals ~



LEGACY

Tandem Health's legacy is built on a strong foundation, guided by a clear mission, and inspired by a bold vision for the future. It is measured not by the years behind us, but by the trust we've earned, the lives we've touched, and the healthier communities we've helped create. Every patient served, every partnership strengthened, and every barrier to care removed advances that legacy. Together, we are building a healthier future for generations to come.

Tandem Health Locations



1278 N. Lafayette Drive, Sumter
Adult Medicine, Behavioral Health, Substance
Use Disorder, Immunology & Pharmacy



425 N. Salem Avenue, Sumter
Family Medicine



319 N. Main Street, Sumter
Family Medicine Residency Program



25 E. Clark Street, Pinewood
Family Medicine



12 Barnette Drive, Sumter
Dental



370 South Pike West, Sumter
Obstetrics & Gynecology, Pediatrics
& Pharmacy



Rafting Creek Elementary
4100 Hwy 261 North, Rembert
School-Based Health Center



Manchester Elementary
200 W. Clark Street, Pinewood
School-Based Health Center



Pocalla Springs Elementary
2060 Bethel Church Road, Sumter
School-Based Health Center



Furman Middle School
3400 Bethel Church Road, Sumter
School-Based Health Center



Tandem Health Business Center
550 South Pike West



Mobile Health Unit

Tandem Health Locations

6

Convenient Inpatient Sites

1

Business Center

4

School-Based Health Centers

2

Pharmacy Locations

1

Mobile Health Unit

Tandem Health Employees

249 Employees

CY2025 Community Impact

TOTAL PATIENTS SERVED



18,929

TOTAL PATIENT VISITS



70,039

WHO WE SERVE



4,873

CHILDREN
(0 - 17 YEARS)



11,093

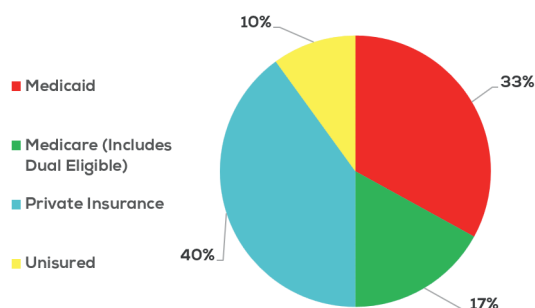
ADULTS
(18-64 YEARS)



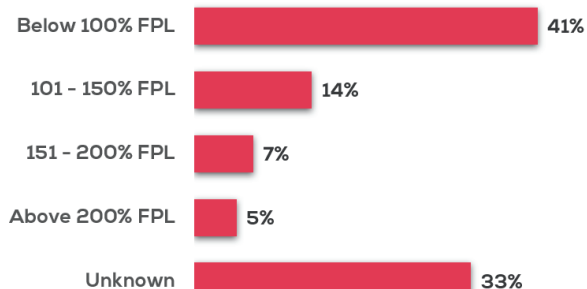
2,963

SENIORS
(65+ YEARS)

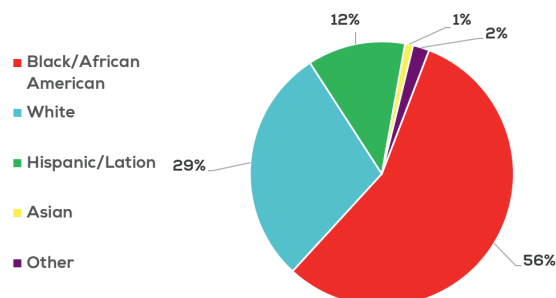
INSURANCE COVERAGE



INCOME LEVELS (FEDERAL POVERTY LEVEL)



RACE & ETHNICITY



UNDERSERVED POPULATION



Source: Uniform Data System (UDS), CY2025. Health Center Program awardees and look-alikes report a core set of UDS-defined measures annually; data are aggregated by HRSA.



CY2025 Clinical Outcomes & Quality Measures

Delivering Better Health Through Quality, Innovation, and Teamwork



2026 HRSA Community Health Quality Recognition Badges

(2026 HRSA Badges are based on 2025 measurement year data)

Health Center Type	Health Center Name	State	Advancing Health Information Technology	Health Center Quality Leader - Gold	Health Center Quality Leader - Silver	Health Center Quality Leader - Bronze	Improving Health Care Access	High-Value Care Badge	National Quality Leader - Behavioral Health	National Quality Leader - Cancer Screening	National Quality Leader - Diabetes	National Quality Leader - Heart Health	Preventive Health Badge
Program Awardee	TANDEM HEALTH SC	SC	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

Advancing Health Information Technology		
Health centers that meet all the following criteria:		
- Offered telehealth services. - Exchanged clinical information online with key providers health care settings. - Engaged patients through health IT. - Collected data on patient social risk factors		
Health Center Quality Leader – Silver		
Rank in the Top 11%-20% of Health Centers Nationwide		
Improving Health Care Access		
Achieve at least one of these:		
- Earn at least one HCQL or NQL badge		
OR		
- Improve by at least a 15% in one or more CQMs in back-to-back reporting years.		
AND		
Increase by at least 5% in back-to-back reporting years in the following:		
- Total patients - Patients receiving mental health, substance use disorder, vision, dental, or enabling services		
High Value Care Badge		
Meet or exceed the Quality Score: 18.0;		
Based on Health Center's CQM performance, points are assigned based on health center's 12 most improved CQMs. More points are given for greater improvements.		
AND		
Meet or fall below the Percentage Cost Growth Benchmark: 2.54%;		
Based on the growth rate of total cost per patient. The cost growth percentage for a health center includes all costs and is adjusted for inflation		
NQL- Diabetes- Meet at least 2 of 3		
Body Mass Index (BMI) Screening and Follow-Up Plan	Target: 86.0%	Score: 95.8%
Weight Assessment and Counseling for Nutrition and Physical Activity for Children and Adolescents	Target: 85.0%	Score: 95.9%
Diabetes: Hemoglobin A1c Poor Control (Lower is better)	Target: 11.6%	Score: 22.5%
NQL- Heart Health- Meet at least 3 of 4		
Percent Adults Screened for Tobacco Use and Receiving Cessation Intervention	80.0%	95.4%
Ischemic Vascular Disease (IVD): Use of Aspirin or Another Antiplatelet	80.0%	89.8%
Statin Therapy for the Prevention and Treatment of Cardiovascular Disease	80.0%	90.0%
Controlling High Blood Pressure	80.0%	65.9%
Preventive Health Badge- Meet at least 5 of 10		
1) Dental sealants for children between 6-9 years at least 76.9% (Score: 30.0%)		
2) Weight assessment & counseling for nutrition and physical activity for children and adolescents at least 85.1% (Score: 93.9%)		
3) Childhood lead test screening (ages 6 to 72 months) at least 28.6% (Score: 97.4%)		
4) Early childhood dev screenings and evaluations (patients who are <18 years of age) at least 20.8% (Score: 73.9%)		
5) Screening for depression and follow-up plan at least 85.8% (Score: 77.5%)		
6) Tobacco use: screening and cessation intervention at least 80.0% (Score: 87.6%)		
7) Adult Body Mass Index (BMI) screening and follow-up plan at least 86.0% (Score: 95.7%)		
8) Breast cancer screening at least 80.3% (Score: 64.5%)		
9) Cervical cancer screening at least 79.2% (Score: 61.2%)		
10) Colorectal Cancer Screening at least 72.8% (Score: 50.2%)		

CY2025 Clinical Outcomes & Quality Measures (cont.)

2025 Measurement Year Submission Data

	2024MY UDS Submission Data	SCPHCA Primary Target	SCPHCA Secondary Target	2025MY UDS Submission Data	Notes
Early Entry into Prenatal Care (first visit in first trimester)	73.40%	75%	65%	80.2%	6.8% YOY increase
% Low and Very Low Birth Weight (Lower is Better)	13.20%	8%	10%	13.4%	0.2% YOY increase
Cervical Cancer Screening	58.70%	60%	50%	61.2%	2.5% YOY increase
Breast Cancer Screening	61.80%	65%	50%	64.5%	2.7% YOY increase
Weight Ass't and Counseling for Nutr and Phys Activity	92.10%	95%	85%	93.9%	1.8% YOY increase
Body Mass Index (BMI) Screening and Follow-Up Plan	93.00%	95%	85%	95.7%	2.7% YOY increase
Adults Screened for Tobacco Use and Receiving Cessation Intervention	91.60%	95%	85%	87.6%	4.0% YOY decrease
Colorectal Cancer Screening	48.40%	55%	40%	50.2%	1.8% YOY increase
Childhood Immunization Status	22.40%	50%	40%	31.7%	9.3% YOY increase
Screening for Depression and Follow-Up Plan	73.80%	95%	75%	77.5%	3.7% YOY increase
Depression Remission at Twelve Months	15.60%	65%	40%	16.5%	0.9% YOY increase
Dental Sealants for Children between 6-9 Years	8.00%	50%	45%	30.0%	22.0% YOY increase
HIV Screening	60.50%	60%	50%	70.0%	9.5% YOY increase
Statin Therapy for the Prevention and Treatment of Cardiovascular Disease	88.00%	90%	85%	89.6%	1.6% YOY increase
Ischemic Vascular Disease (IVD): Use of Aspirin or Another Antiplatelet	84.70%	90%	85%	82.8%	1.9% YOY decrease
Controlling High Blood Pressure	65.70%	70%	65%	65.8%	0.1% YOY increase
Diabetes: Hemoglobin A1c Poor Control (Lower is better)	23.30%	29%	31%	22.6%	0.7% YOY decrease
% of Patients seen for follow-up within 30 days of first ever HIV diagnosis	100.00%	90%	85%	93.8%	6.2% YOY decrease
Initiation of Substance Use Disorder	N/A	N/A	N/A	9.0%	New measure in 2025. No 2020-2025 targets set by SCPHCA
Initiation and Engagement of Substance Use Disorder	N/A	N/A	N/A	1.0%	New measure in 2025. No 2020-2025 targets set by SCPHCA
Rate is higher than Primary Target					
Rate is higher than Secondary Target, but lower than Primary Target.					
Rate is lower than Secondary Target.					

- 14 measures improved from year prior submission data
- 6 measures were above the SCPHCA 2020-2025 Primary targets
- 7 measures were above the SCPHCA 2020-2025 Secondary targets

What Drove Our Success	Looking Ahead
Standardization & Alignment	Continue to prioritize quality as a strategic goal
Quality as a Strategic Priority	Align access, productivity, and quality metrics
Data-Driven Performance	Expand dashboard and scorecard monitoring
Standardized Tools & Resources	Continue to partner with community-based organizations and collaborate on grant opportunities

Tandem Health Programs & Services Highlights

Caring for Our Community

Whether caring for a newborn, helping a patient manage a chronic illness, supporting recovery from substance use disorder, providing behavioral healthcare, or bringing medical services directly into neighborhoods through our Mobile Health Unit, Tandem Health is committed to delivering compassionate, comprehensive healthcare that strengthens individuals, families, and the communities we proudly serve.

Primary Care & Community Services

Adult Health & Family Medicine

Comprehensive Preventive Services

- Annual wellness visits
- Age-appropriate screenings
- Immunizations

Condition Management

- Chronic disease management
- Acute and sick care visits
- Medication management
- Care coordination

Access for All

- Same-day appointments
- Care for all ages
- Integrated, team-based care

Nationally recognized Patient-Centered Medical Home (PCMH) accredited organization.

Dental Services

Preventive Services

- Exams, cleanings, and oral health screenings
- Fluoride treatments and sealants

Restorative Services

- Fillings, crowns, dentures, and extractions
- Emergency and urgent dental care

Access for All

- Care for children and adults
- Integrated, team-based care

Comprehensive oral health services that support overall health and well-being.

Pediatric & Adolescent Health

Comprehensive Preventive Services

- Annual well-child visits
- Immunizations
- Age- and development-based screenings
- School-based and mobile health programs expanding access to preventive and primary care

Condition Management

- Acute and sick care visits
- Asthma management
- ADHD evaluation and management
- Developmental and behavioral health conditions
- Care coordination

Access for All

- Peds Now same-day appointments
- Care for children and adolescents through age 21
- Integrated, team-based care

Comprehensive pediatric care focused on prevention, early intervention, care coordination, and healthy development.

Nationally recognized Patient-Centered Medical Home (PCMH) accredited organization.

Women's Health

Obstetric Services

- Comprehensive prenatal, pregnancy, and postpartum care
- High-risk pregnancy coordination
- Pregnancy support and care management
- Group Centering for Peer Support

Gynecologic Services

- Preventive care, including well-woman exams, screenings, and diagnostic testing
- Family planning and contraceptive services
- Acute gynecologic care, including office-based procedures
- Comprehensive women's health services through all stages of life

Access for All

- Care for adolescents and adults
- Care coordination and support services
- Integrated, team-based care

Comprehensive women's health services through every stage of life, from adolescence through pregnancy and beyond.

Mobile Health Services

Community-Based Care

- Primary and preventive care for children, adolescents, and adults
- Annual well visits, immunizations, health screenings, and chronic disease management
- HIV prevention services
- Services delivered in schools, neighborhoods, and community settings

Expanding access by bringing medical services, preventive care, and care coordination directly to the communities we serve.

Tandem Health Programs & Services Highlights (cont.)

Specialty & Support Services

Behavioral Health & Substance Use Disorder Services

Behavioral Health Services

- Individual, family, and group counseling
- Psychiatric evaluation and medication management
- Integrated behavioral health within primary care

Substance Use Disorder Services

- Counseling, care coordination, and recovery management
- MOUD and medication-assisted treatment support
- Treatment for opioid, alcohol, stimulant, and other substance use disorders

Access for All

- Care for adolescents and adults
- Integrated Care with Primary Care
- Coordinated medical, behavioral, and social needs
- In-person and telehealth appointments

Comprehensive behavioral health and substance use disorder services supporting whole-person health and recovery.

Care Management & Enabling Services

Care Management & Ancillary Services

- Clinical care management for preventive, chronic disease, medication, screening, and follow-up care
- Care coordination across medical, behavioral, dental, specialty, and community services
- Medical nutrition therapy, DSMES, and post-hospital continuity care
- Outreach to close care gaps and improve outcomes

Community Support & Navigation Services

- Care navigation to healthcare services, specialists, and community resources
- Community Health Workers providing outreach, education, support, and SDOH assistance
- Medicaid eligibility/enrollment and insurance navigation
- Transportation, medication access, and barrier support
- Referrals to housing, food, financial, and social supports

Helping patients navigate healthcare, stay engaged in care, and overcome barriers that impact health and well-being.

Pharmacy Services

Pharmacy Services

- On-site pharmacy services with home delivery options
- Medication assistance and affordability programs
- Medication synchronization and refill support
- Pharmacist consultation and patient education

Clinical Pharmacy Services

- Medication management and therapy optimization
- Chronic disease support for diabetes, hypertension, and cardiovascular disease
- Medication education, adherence support, and counseling
- Collaborative care with medical providers

Integrated pharmacy services that improve access, optimize treatment outcomes, and support health goals.

HIV & Infectious Disease Services

HIV Prevention & Care

- HIV prevention services, including PrEP access
- Comprehensive HIV medical care and treatment
- Ryan White support, care coordination, and treatment adherence support
- Evaluation and management of hepatitis and other infectious diseases
- Integrated, team-based care addressing medical and social needs

HIV and infectious disease services focused on prevention, treatment, care coordination, and outcomes.

Laboratory Services

Community-Based Care

- On-site laboratory and diagnostic testing services
- Routine and specialty laboratory testing
- Timely testing and results to support diagnosis and treatment
- Integrated services supporting coordinated, team-based care

On-site diagnostic services supporting timely clinical decision-making and improved patient care.

Advancing Healthcare for Tomorrow

Rural Family Medicine Residency Program: In partnership with Prisma Health Midlands and the USC School of Medicine, Tandem Health serves as the outpatient continuity of care partner, training the next generation of physicians. Since launching in 2019, the residency program has grown to 12 family medicine residents, expanding access to care while strengthening the future healthcare workforce throughout the region.

Clinical Pharmacy Residency Program: In partnership with the USC College of Pharmacy and the South Carolina Center for Rural and Primary Healthcare, Tandem Health helps train the next generation of clinical pharmacists while expanding access to high-quality patient care throughout the communities we serve.

CY2024 Value & Economic Impact At A Glance

Most Recent Analysis - Based on CY2024 Data

The following findings are drawn from Tandem Health's most recently available Value & Impact Report, which reflects CY2024 data. Updated CY2025 economic impact findings were not yet available at the time of publication.



17,407

Patients Served



70,108

Total Visits
(In-Office & Virtual)



381

Jobs Supported



\$62.2M

Total Economic Impact



ECONOMIC IMPACT

Tandem Health serves as an economic engine for our communities by creating jobs, supporting local businesses, and promoting sustainable economic growth.

\$62.2M Total Economic Impact

\$34.1M

Direct Health Center Spending

\$28.1M

Community Spending



208 Health Center Jobs



173 Additional Community Jobs



\$7.1M Annual Tax Revenue

\$1.3M State & Local
\$5.8 M Federal



SAVINGS TO THE SYSTEM

Through accessible, cost-effective care, Tandem Health reduces costs for Medicaid and generates significant savings across the healthcare system.



24%

Lower Costs

for Medicaid patients receiving care at Tandem Health

\$12.8M Savings to Medicaid

\$28M Savings to the Overall Health System



CARE FOR VULNERABLE POPULATIONS

We are proud to improve lives by providing accessible, compassionate healthcare to our community's most vulnerable residents.



24.6%

Children & Adolescents



99.2%

Low Income



72.5%

Identify as an Ethnic or Racial Minority



92

Agricultural Workers



391

Veterans



40

Individuals Experiencing Homelessness

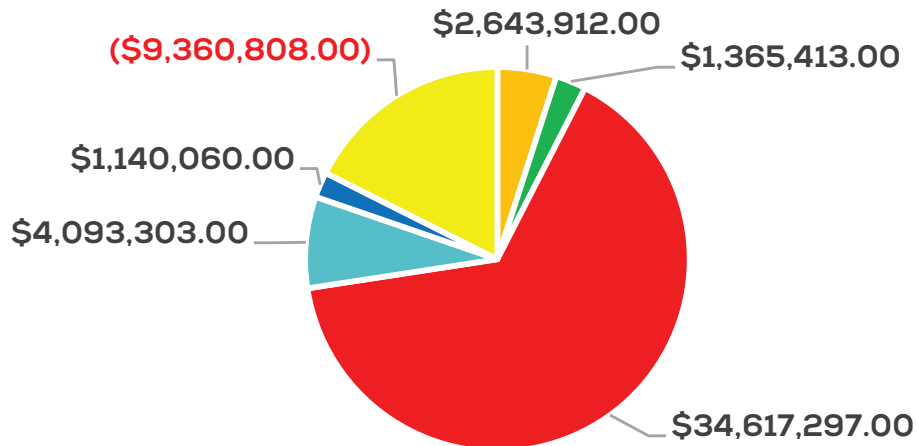


Source: Uniform Data System (UDS), **CY2024**. Health Center Program awardees and look-alikes report a core set of UDS-defined measures annually; data are aggregated by HRSA.

FY2025 Financial Summary

REVENUE

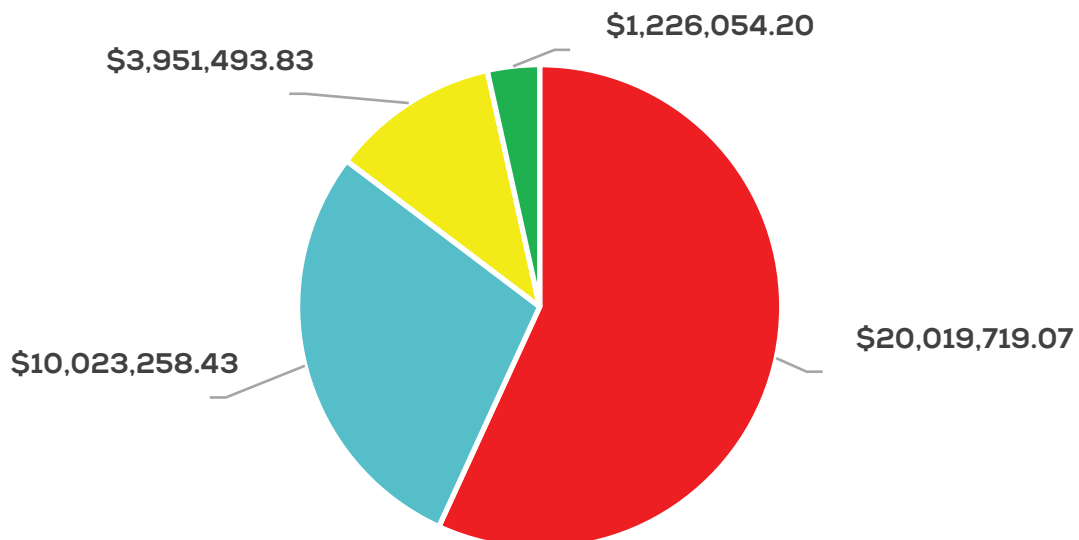
TOTAL NET REVENUE: \$34,499,177.00



- HRSA Section 330 Grant
- Other Grants/Contracts
- Gross Charges
- Contract Pharmacy
- Other Misc. Revenue
- Contractual Adjustments

EXPENSES

TOTAL OPERATING EXPENSES: \$35,220,525.53



- Personnel (Salary & Benefits)
- Supplies & Equipment
- Other Expenses
- Facilities /Leases/Repairs

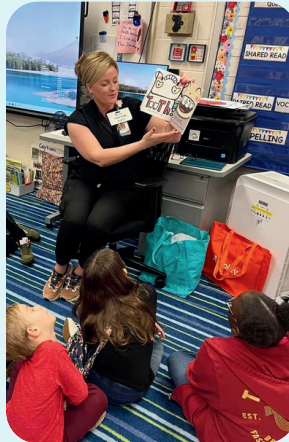
Strategic Partnerships & Outreach



Christy Richardson
Director of Development

Community partnerships and outreach are fundamental to Tandem Health's commitment to building healthier communities. Through active involvement in initiatives such as Greater Sumter Chamber of Commerce Leadership Sumter, SHE (See Her Empowered), United Ministries' Thanksgiving Dinner Drive, the City of Sumter Police Department's Back-to-School Drive, the Iris Festival, Liberty STEAM Charter School PATH Program Partner, Sumter Green's Fall Feast, local business ribbon cuttings, Business After Hours events, and many other community activities, Tandem Health continues to strengthen meaningful relationships with residents, businesses, nonprofit organizations, and community leaders. These opportunities allow us to engage with the community beyond our clinical locations, increasing awareness, fostering collaboration, and creating lasting connections.

Our investment in community engagement helps build trust, supports collaborations, and provides valuable opportunities to listen, learn, and respond to the evolving needs of the communities we serve. By maintaining a visible and active presence throughout Sumter and the surrounding region, Tandem Health reinforces its role as a trusted community partner dedicated to improving health outcomes and enhancing the quality of life for all.



Influencing Change, Improving Health Through Advocacy



Holly Chase
Director of Community
Development

What is Advocacy?

Advocacy is an essential part of Tandem Health's mission. By educating policymakers, engaging community partners, and amplifying the voices of our patients, we help shape policies that expand access to affordable, high-quality healthcare. Through legislative outreach, community partnerships, and public education, Tandem Health advocates for healthier individuals, stronger families, and more vibrant communities. At Tandem Health, advocacy is about ensuring that patients, providers, and communities have a voice in decisions that affect healthcare access and funding.

Advocacy at Tandem Health

- Statehouse visits at the South Carolina Primary Health Care Association (SCPHCA) Policy & Issues Forum
- Capitol Hill visits at the National Association of Community Health Centers (NACHC) Policy & Issues Forum
- Promoting funding for Community Health Centers
- Educating lawmakers about the impact of the 340B Drug Pricing Program
- Hosting a Legislative Luncheon for local, state, and federal legislators, as well as community leaders
- Numerous NACHC Advocacy Call-To-Action Alerts
- Building partnerships with schools, law enforcement, nonprofits, and community organizations
- Sharing Tandem Health's community impact through presentations, community events and other numerous outreach events



Become an Advocate Today

Community Health Centers provide affordable, high-quality primary and preventive care to everyone. By improving access to care, health centers help build healthier communities while reducing long-term health care costs. Every voice matters. Scan the QR code to sign up to become an advocate and select "YES" to receive the Washington Update newsletter. We look forward to working with you to support community health advocacy.

Team Tandem: Awards, Honors & Highlights



The Sumter Item
Best of Sumter Awards
Best Medical Center



The Sumter Item
Best of Sumter Awards
Best Psychiatrist
Dr. Christian Barr



The Sumter Item
Best of Sumter Awards
Best OB/GYN
Dr. Joel Snipe



The Sumter Item
Best of Sumter Awards
Best Nurse
Shannon Brown



Greater Sumter Chamber
of Commerce Nonprofit of
the Year Award



Greater Sumter Chamber of
Commerce Top 10 Under 40
John Evans, Clinical
Informatics Specialist



SCPHCA
Visionary Award
Rob Bailey, Chief Clinical
Integration Officer



SCPHCA
IT Professional of the Year
Kevin Grant, Desktop
Support Technician



NACHW Care in Outreach
Award
Maria Gonzales, CHW



South Carolina Office of
Rural Health & South
Carolina Medical
Association Foundation
Advanced PCMH Award



Tandem Health launched
their first Mobile Health
Unit in September



Tandem Health added two additional
School-Based Health Centers in 2025, increasing
its total to four SBHC locations.

Pocalla Springs Elementary School (L) &
Furman Middle School (R)



Tandem Fund: Local People Helping Local People



Curt Ackerman
Vice President Business
Development

To understand the heart of the Tandem Fund is to understand the core of Tandem Health and what we work to accomplish for our patients and families. Sure, much of our day revolves around providing comprehensive healthcare services to patients, but we are also constantly working to eliminate barriers to that care. At any given time, we are treating a significant number of people who are experiencing financial hardships and are simply unable to pay for much needed care. We gladly work to ease the burden of that through several mechanisms. One of which is the Tandem Fund.

Established in 2018, the Tandem Fund provides both individuals and organizations with a platform through which they can donate funds and partner with us in supporting our patients and community in ways that truly make a difference. The purpose of this fund is not to create organizational wealth but rather to strengthen our ability to eliminate financial barriers to care for patients who are truly in need.

Ensuring the fulfillment of our mission is a priority here at Tandem Health as it is not simply an organizational statement but a promise to our community. As a Community Health Center, we take pride in our obligation to provide high-quality health services to each and every person in the Sumter community regardless of their ability to pay or insurance status. Each and every dollar donated to the Tandem Fund further fuels our

ability to deliver on our promise in a most sustainable manner. Each and every dollar donated to the Tandem Fund further fuels our ability to deliver on our promise in a most sustainable manner.

Through generous giving, we all have the power to change lives. By supporting the Tandem Fund, you become part of a mission that removes barriers to care, restores hope, and creates healthier futures for our patients and their families. If you would like to become involved with the Tandem Fund, we would love to hear from you!



Donate via:
PayPal, Venmo, Debit or
Credit Card

DID YOU KNOW?

Clearing Up a Common Misconception:

There is a common belief that community health centers are fully government-funded and serve only uninsured or low-income individuals.

That is not the case.

- Federal Section 330/FQHC funding represented approximately 8% of Tandem Health's total operating revenue in 2025.
- The majority of our revenue comes from program service income - generated by the care we provide every day.
- We serve a diverse patient population, including Medicaid, Medicare, and private insurance.
- 40% of our patients in CY2025 were privately insured.

Federal support is not our primary funding source—it is the catalyst that allows us to extend care to those who might otherwise go without it.

YOUR DONATION HELPS:

✓ Improve Access ✓ Expand Services ✓ Meet Critical Needs ✓ Strengthen Our Community



Visit Tandem Health online to learn more:

www.tandemhealthsc.org

<https://www.facebook.com/TandemHealthSC>

[Linkedin.com/company/tandem-health-sc](https://www.linkedin.com/company/tandem-health-sc)



Tandem Health is a registered 501(c)(3) nonprofit organization. Contributions are tax deductible to the extent allowed by law. A copy of the official registration and financial information for Tandem Health may be obtained from the South Carolina Secretary of State by calling (803) 734-1790 or by visiting sos.sc.gov. Registration does not imply endorsement, approval, or recommendation by the State.